

Khyati Trivedi

Product Manager

EXPERIENCE

Product Owner

Orion System Integrators LLC (Client: KPMG) May 2020 - Present

- Consecutively led over 20 Engineers across 5 Scrum teams, filling the Product Owner role & removing any and all blockers they may encounter.
- Managed team of 20 members comprising of Developers, BAs and QAs for execution of 18 different audit workflow modules simultaneously for production release to 110+ countries.
- Introduced the concept of Comprehensive Modular Design document which reduced mock up and screen designing time by 30%.
- Performed quality assurance and UAT profiting on-time and acclaimed "go-live" for 50+ workflow modules increasing the product quality by 40%.
- Generated valuation reports with all the benefit calculations by modeling 20+ clients' parameters in a time bound manner.
- Successfully delivered 60+ workflow modules simultaneously for production release to 120+ countries.

Sr. Business Analyst

Orion System Integrators LLC (Client: KPMG) May 2018 - Apr 2020

- Reduced project cost by 25% by reviewing existing business processes and recommending modification to be implemented using ServiceNow.
- Lead 5 cross-functional teams from product conception through launch. Increased team efficiency by 15%.
- Improved UX measures by 25% through increased user feedback collections, synthesis of solution and more frequent customer needs.
- Conducted A/B testing to maximize product efficiency resulting in increase user engagement by 35%.

Business Analyst

Orion System Integrators LLC (Client: KPMG) Nov 2016 - Apr 2018

- Translated stakeholder requirements into 10+ tangible deliverables such as functional specifications, user stories, UML diagrams, etc. for the development teams.
- Developed the interview templates for stakeholders to capture accurate requirements for business processes leading to reduction of documentation by 40%.
- Managed 5 concurrent projects end to end with minimal guidance.
- Reviewed existing processes, recommended and implemented modification using ServiceNow to reduce project costs by 25%.

Software Developer

Orion System Integrators LLC (Client: KPMG) Sep 2015 - Oct 2016

- Defined and mapped process for Data Upload, Data Ingestion, Data Validation and Cube Population for all different workflow modules improving the reporting quality by 20%.
- Built new reporting functionality into the next generation scalable database management system increased customer satisfaction by 22%.
- Decreased load time speeds by 20% after modularizing code and optimizing queries.

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SKILLS

Product Management
Product Lifecycle Management
Product Road-mapping
Quality Assurance
Agile / Scrum Methodologies
Product Delivery
Requirements Gathering & Analysis
Business Analysis
JIRA
Project Management
Leadership Experience
Risk Management
Problem-solving
Analytics
Business Development
Data Analytics & Insights
Data Mining
SQL
Business Intelligence –
Qlik / PowerBI / Tableau

EDUCATION

Advanced Product Management: Leadership & Communication

[Udemy](#)

Jul 2020

Advanced Product Management: Vision, Strategy & Metrics

[Udemy](#)

Jul 2020

MS in Electrical & Computer Engineering

[NJIT, New Jersey, USA](#)

May 2015

B.Tech in Electronics Engineering [NMIMS, Mumbai, India](#)

May 2013