# **Megan Brown**

Inflight Service Manager

I have a strong passion for people development. My interpersonal skills make it easy for me to find new talent and connect them with opportunities that are fit for both them and the company. My 7 yrs of managerial experience focused on developing asst. managers to Store managers.

## EXPERIENCE

## Inflight Service Manager

United Feb 2015 - Present

- Oversees the passenger boarding process by ensuring all in-flight needs are met prior to departure
- Facilitates staff meetings between the pilot, co-pilot and flight attendants on flight procedures and expectations
- Serves as point of contact in-flight between the captains and the flight attendants, communicating on a need to know basis

### Recruiting Store Manager

Hollister Co. Jun 2012 - Feb 2015

- Recruited and trained 75 employees for the first ever Abercrombie and Fitch Germany
- Increased Abercrombie and Fitch Ontario's staffing numbers by 40%
- Traveled to college campuses throughout Southern California on a weekly basis to recruit and interview potential part-time and full-time candidates for Abercrombie and Fitch, Abercrombie Kids and Hollister stores

### Store Manager

Hollister Co. Nov 2008 - Jun 2012

- Administered training and mentoring for 8 employees in the 10 week Manager in Training program.
- Hired and trained 250 part-time employees on company policies and procedures
- Implemented the company's "Diversity and Inclusion" program, educating employees on corporate ethics, values and best practices

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### SKILLS

Marketing Adept at strategizing to target company/organization's vision and goals People Management Interviewing Recruiting People Development

#### EDUCATION

BA in Communications Cal State Fullerton

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