

Khyati Trivedi

Sr. Business Analyst

khyati.trivedi4@gmail.com

+1(484)716-7952

[linkedin.com/in/khyati-trivedi-PM](https://www.linkedin.com/in/khyati-trivedi-PM)

EXPERIENCE

Sr. Business Analyst (Promotion)

Orion Innovations May 2020 - Present

- Consecutively led over 20 Engineers across 5 Scrum teams, filling the Product Owner role & removing any and all blockers they may encounter.
- Managed team of 20 members comprising of Developers, BAs and QAs for execution of 18 different audit workflow modules simultaneously for production release to 110+ countries.
- Introduced the concept of Comprehensive Modular Design document which reduced mock up and screen designing time by 30%.
- Performed quality assurance and UAT profiting on-time and acclaimed "go-live" for 50+ workflow modules increasing the product quality by 40%.
- Generated valuation reports with all the benefit calculations by modeling 20+ clients' parameters in a time bound manner.
- Successfully delivered 60+ workflow modules simultaneously for production release to 120+ countries.

Business Analyst (Promotion)

Orion Innovations May 2018 - Apr 2020

- Reduced project cost by 25% by reviewing existing business processes and recommending modification to be implemented using ServiceNow.
- Lead 5 cross-functional teams from product conception through launch. Increased team efficiency by 15%.
- Improved UX measures by 25% through increased user feedback collections, synthesis of solution and more frequent customer needs.
- Conducted A/B testing to maximize product efficiency resulting in increase user engagement by 35%.

Jr. Business Analyst (Promotion)

Orion Innovations Nov 2016 - Apr 2018

- Translated stakeholder requirements into 10+ tangible deliverables such as functional specifications, user stories, UML diagrams, etc. for the teams.
- Developed the interview templates for stakeholders to capture accurate requirements for business processes leading to reduction of documentation by 40%.
- Managed 5 concurrent projects till completion with minimal guidance.
- Reviewed existing processes, recommended and implemented modification using ServiceNow to reduce project costs by 25%.

Software Developer

Orion Innovations Sep 2015 - Oct 2016

- Defined and mapped process for Data Upload, Data Ingestion, Data Validation and Cube Population for all different workflow modules improving the reporting quality by 20%.
- Built new reporting functionality into the next generation scalable database management system increased customer satisfaction by 22%.
- Decreased load time speeds by 20% after modularizing code and optimizing queries.

SKILLS

Business Analysis
JIRA
Risk Management
Requirements Gathering & Analysis
Problem-solving
Analytics
Data Analytics & Insights
Agile / Scrum Methodologies
Product Management
Product Lifecycle Management
Product Road-mapping
Quality Assurance
Product Delivery
Project Management
Leadership Experience
Business Development
Data Mining
SQL
Business Intelligence –
Qlik / PowerBI / Tableau

EDUCATION

Advanced Product Management: Leadership & Communication

Udemy

Jul 2020

Advanced Product Management: Vision, Strategy & Metrics

Udemy

Jul 2020

MS in Electrical & Computer Engineering

NJIT, New Jersey, USA

May 2015

B.Tech in Electronics Engineering NMIMS, Mumbai, India

May 2013